PSIC Office Status Updates

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Statewide Interoperability Coordinator

GITA
Government Information
Technology Agency

September 15, 2009

Public Safety Interoperable Communications

- SIEC

- Key Partners

- SCIP Update

- Outreach

- Logistics

- Reports & Submissions

Outreach Highlights

- Cochise County – Regional Coalition Building
  - DPS, AZDOHS and GITA-PSIC held outreach meeting with public safety agencies and stakeholders in Cochise County
  - Discussion points included interoperable communications projects and resources available to advance their interoperability efforts
  - Approximately 50 attendees representing 2 dozen first responder agencies participated in the two-hour program
- Mohave County – Regional outreach
  - Narrowbanding Presentation
- COM-L Class: Sierra Vista Class is Full
- Other:

APCO Conference	Phoenix UASI Meeting
CCEMS Meeting	RWC Board Meeting
CoBRA	WACEMS
Mohave County Fire Officers Association	YUMA TIC-P Kick-off Workshop
Phoenix UASI Communications Subcommittee	

2010 Meeting Calendar

PSCC: All meetings will be held from 1:00 – 3:00 PM in the third floor conference room at ADOA unless noted.

- Tuesday, February 16

- Wednesday, April 21

- July - POW WOW - Flagstaff – Location/Time TBD

- Tuesday, September 21 - Southern Arizona - Location TBD

- Tuesday, November 16

Arizona Department of Administration (ADOA)

100 North 15th Avenue

Phoenix, AZ 85007

3rd Floor Conference Room: Suite 300

http://azgita.gov/psic/meetings/calendar.htm

Public Safety Interoperable Communications
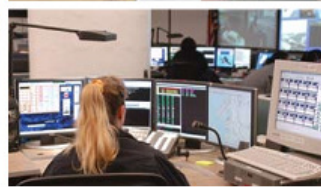
JLBC 2Q Report - Submitted: 8/31/2009

SCIP Implementation Report - Submitted:
7/31/2009

TA Requests to OEC - Submitted: 9/1/2009

Final NGA Policy Academy Report - Submitted:
8/25/2009

Public Safety Interoperable Communications

Technical Assistance Catalog

Office of Emergency Communications

TA-OEC-CATALOG-001-D2

June 2009

- Federal Department of Homeland Security (DHS) offers Technical Assistance (TA) to the States.

- Each State must request the Technical Assistance they want.

- AZ received 4 TAs in 2009 and just requested 5 for 2010.

- Arizona was originally awarded 3 TA's in 2009:

  - GOV-ASMT: Governance Assessment - *Complete*

  - SOP-DEV: AIRS SOP Development - *Complete*

  - OP-TTX: Yuma Communications Focused Table Top Exercise - *Complete*

- AZ received additional technical assistance, following Yuma OP-TTX, for development of Tactical Interoperable Communications Plan (TIC-P) – *In progress, to be completed 4th quarter 2009.*

Public Safety Interoperable Communications

1. RIC-PKG: Regional Communications Enhancement Package (Border Region) - Early 2010

2. TIC-PKG: Tactical Communications Enhancement Package - Early 2010

3. ENG-SYS: LMR System Analysis for Pinal region – June 2010

4. RIC-PKG: Regional Communications Enhancement Package – Mid 2010

UASI Request: GOV-ASMT: Governance Structures Assessment for PC-WIN (Pima County) - Early 2010

Questions?

NGA Policy Academy Summary

- Policy Academy Funding was applied for and received by the PSIC Office in late 2008

  - Six states were chosen to participate - AZ, AR, ID, MA, NY, WA

- The Academy kickoff was held in January of 2009 with Lisa Meyerson, Michael Todd, Dan Wills and Pat Quinn making up the Arizona team

- The Status Reporting Conference was held in July with Lisa Meyerson, Emilie Sundie, Dan Wills and Pat Quinn representing Arizona

- Final Project Reporting delivered at the end of August and posted on the PSIC website: http://azgita.gov/psic/

www.azgita.gov/psic

Public Safety Interoperable Communications

NGA Governance Policy Academy

The Grant Goal:

Improve state interoperability governance structures that oversee statewide interoperability planning and implementation

The Grant Provided:

- **$50,000 to cover facilitation, travel and facilities**
- **Attendance by state team at two Policy Academy meetings**
- **Optional site visits**
- **Customized technical assistance**

States vary widely in their approach to developing governance to advance interoperable communications

All states appear to be continually developing and refining their governance model, regardless of their level of development along the governance continuum

Common Governance Challenges

Governing by consensus requires participation of all public safety disciplines at all levels of the organization – and that is hard to achieve

Education is key and regular changes in executive and legislative leadership require continual education and outreach programs to develop and maintain long term plans for achieving interoperability

Sustainable funding sources are hard to acquire and increasingly difficult to maintain in today's economic environment

Some things work and some don't – every state had failures along with its successes and states must continually evaluate and adapt best practices to make them succeed locally

Public Safety Interoperable Communications

Strengthen PSCC/SIEC (SIGB) Operations

Each group now meets bi-monthly instead of quarterly to accelerate workflow

Meetings are now held in alternate months rather than on the same day to facilitate direction-setting and processing of recommendations

Regional updates will be incorporated into PSCC Meetings to share regional insights and identify unmet regional needs

Meetings will be held in distributed locations to attract new local participants, equalize travel burdens and encourage continued participation

Frequency and quality of communication between meetings has been improved by instituting more electronic communications and teleconferencing
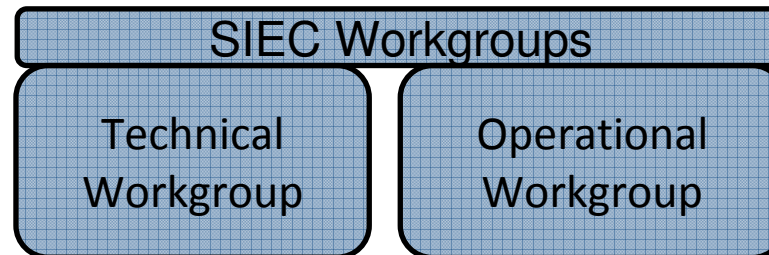
Strengthen the SIEC

SIEC Operational and Technical Workgroups have been reconstituted with full and representative participation of public safety personnel recruited by the PSIC Outreach Manager

- The Technical Workgroup is responsible for recommendations on technical standards and spectrum usage

- The Operational Workgroup is responsible for recommendations on operational standards and processes

We have added subject matter experts to these Workgroups from around the state

SIEC Workgroups	
Technical Workgroup	Operational Workgroup

Statewide Interoperability Coordinator serves as Arizona's Interoperability Representative on multiple federal, regional, border and state taskforces

The PSIC Office has developed its Vision, Mission and Plan

PSIC Office staff assigned responsibilities for supporting Outreach and Public Policy initiatives

The Office instituted regular meetings at multiple levels with key partner agencies – AZ DOHS, AZ DPS, AZ DEMA
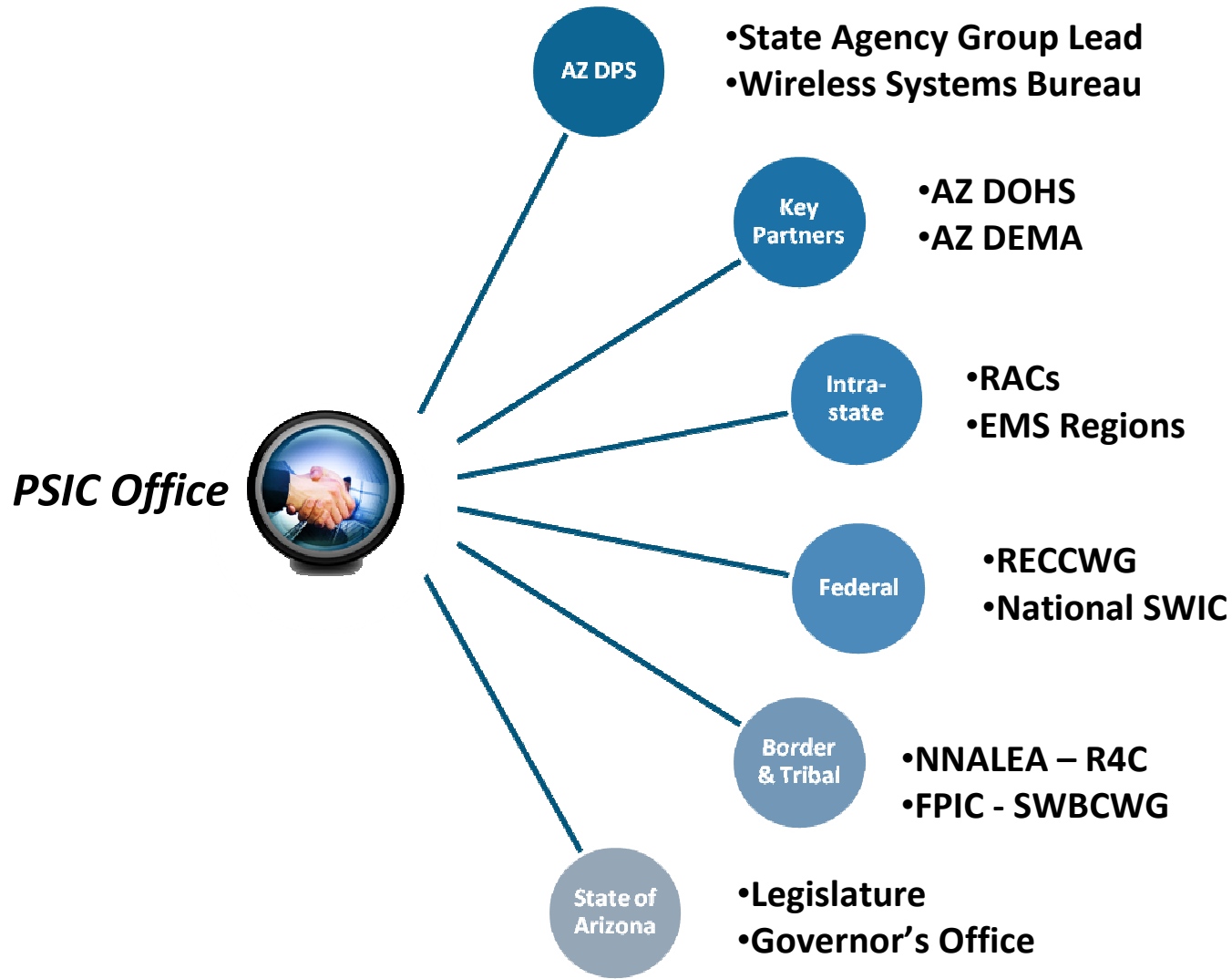
SWIC Representing AZ Nationally

Public Safety Interoperable Communications

The Statewide Interoperability Coordinator is now actively engaged with:

- Federal Emergency Management Agency (FEMA)

- Federal Partnership for Interoperable Communications (FPIC)
  - Southwest Border Communications Working Group (SWBCWG)

- Department of Homeland Security Office of Emergency Communications (OEC)
  - National Conference on Emergency Communications: Communications for a Secure Nation

- National Governors Association (NGA)
  - National Statewide Interoperability Coordinators (National SWIC)

- National Native American Law Enforcement Association (NNALEA)
  - Regional Four Corners Homeland Security Coalition (R4C)

- National Public Safety Telecommunications Council (NPSTC)
  - Regional Emergency Communications Coordination Working Group (RECCWG)

- US Department of Interior (DOI)

Stakeholder Resource Pool Refined

Began with an Interested Parties List heavily populated with vendors

Outreach Program established relationships with technology experts, organization leaders and cross-discipline, cross-jurisdictional first responders

To date, twenty-nine stakeholders have been recruited to serve on the Technical and Operational Workgroups of the SIEC

We will continue to recruit for Workgroups from time to time

We continue to increase the List through outreach meetings statewide

Communication is being maintained with the growing Interested Parties List

Additional communication is now directed toward Workgroup members, with preferential seating established for them at public meetings to facilitate interactions with the SIGB

- PSCC Charter Assessment: A State of Arizona Communications Interoperability Governance Assessment Report (analyzing the PSCC's Charter) was created through the OEC Interoperable Communications Technical Assistance Program (ICTAP)

  - Assessment analyzed dozens of documents and agreements developed over the past several years related to the efforts of the PSCC and its predecessors.

  - Strengths in the current documentation were noted, as well as gaps that should be addressed.

  - Provided a draft Governance Charter template.

- Additional discussion with the Governance Workgroup, Stakeholders, and staff from the Attorney Generals office

- Staff prepared analysis of the AZ Revised Statutes, the PSCC General Policies (dated July 2, 2007) and the ICTAP Analysis (July 2009) and presented Staff Recommendations for moving forward to the Governance Workgroup at the August 12, 2009 meeting.

Public Safety Interoperable Communications

Charter = Operating Principles Document

- Existing Statutes cover many items in existing documentation:

  - Authority
  - Purpose
  - Membership
  - Functions

  - Quorum
  - Voting
  - Meetings
  - Support

- Items Potentially Useful for Operating Principles Document:

  - Membership: Statute controls for PSCC. Could also define roles & responsibilities; input mechanisms; workgroup membership.

  - Definitions: PSCC Chairman, DPS, PSCC, Commissioner, PSCC support office, SIEC, SIEC co-chairs, SIEC Working Group, Public Safety Agency, Public Safety Official, Public Safety Personnel

  - Meetings: posting of notices, posting of agenda, meeting decorum, subcommittees and workgroups

  - Order of Business: Chair discretion

  - SIEC: Detailed definition of committee, operation and function

- Draft under development by PSIC

Under Development

- Standard MOU Template and examples of Arizona MOUs

- Identification and selection of performance measures related to current SCIP Initiatives and Supporting Objectives

- SOPs for Interoperable Communications will be built on NIIX model templates and sample documents

Questions?

Discussion